

NORTH FLORIDA SCREEN ENCLOSURES

LIMITED WARRANTY

North Florida Screen Enclosures stands behind the quality of our materials and workmanship. This Limited Warranty is provided to the original customer for the screen enclosure, patio structure, screen room, aluminum components, and related installation work performed by North Florida Screen Enclosures.

1. Workmanship & Installation Warranty

North Florida Screen Enclosures warrants that installation and workmanship performed by our company will be free from defects caused by improper installation or workmanship under normal use and conditions.

If a workmanship or installation defect is identified during the applicable warranty period, North Florida Screen Enclosures will, at its discretion, repair or correct the defective workmanship at no charge to the original customer.

This warranty applies to issues directly resulting from our installation and does not cover damage or deterioration caused by circumstances outside of our control.

2. Manufacturer Defects

Materials and components used in your project may be covered by warranties provided by their respective manufacturers. North Florida Screen Enclosures will assist the customer, when reasonably possible, in identifying and pursuing a valid manufacturer warranty claim.

Manufacturer warranties are subject to the manufacturer's individual terms, conditions, exclusions, and warranty periods. North Florida Screen Enclosures does not extend or replace a manufacturer's warranty.

Where a manufacturer determines that a product is defective, replacement materials may be subject to the manufacturer's availability and warranty procedures.

3. Exclusions

This warranty does **not** cover damage, failure, or deterioration resulting from:

- Hurricanes, tropical storms, tornadoes, or other severe weather events
- High winds or windborne debris
- Storm surge, flooding, or other acts of nature
- Lightning, fire, or other catastrophic events

- Impact damage from objects, vehicles, trees, branches, or debris
- Abuse, misuse, vandalism, or accidental damage
- Modifications, alterations, or repairs performed by anyone other than North Florida Screen Enclosures or an authorized representative
- Improper maintenance or failure to maintain the structure
- Normal wear and tear
- Damage caused by animals, pests, or insects
- Corrosion or deterioration resulting from environmental conditions outside the control of North Florida Screen Enclosures
- Damage caused by landscaping, irrigation, chemicals, pool chemicals, or other external conditions
- Movement, settlement, cracking, or failure of the underlying concrete, pavers, structure, or other substrate not installed by North Florida Screen Enclosures
- Existing conditions or defects in structures or materials not installed by North Florida Screen Enclosures

4. Storm & Hurricane Damage

Storm and hurricane damage is specifically excluded from this warranty.

Screen enclosures and aluminum structures are exposed to the elements and can be damaged by hurricanes, tropical storms, high winds, windborne debris, falling trees or branches, and other severe weather conditions.

Damage resulting from a storm or hurricane is not considered a workmanship or installation defect, even if the structure was properly designed, engineered, permitted, and installed in accordance with applicable building codes.

Customers are encouraged to maintain appropriate homeowners or property insurance coverage for storm-related damage.

5. Normal Maintenance

Routine maintenance is the responsibility of the property owner. This includes, as applicable, keeping gutters and drainage systems clear, maintaining screens and spline, removing accumulated debris, maintaining surrounding landscaping, and addressing minor damage before it develops into a larger issue.

Failure to properly maintain the structure may void coverage for damage resulting from inadequate maintenance.

6. Warranty Claims

Warranty concerns should be reported to North Florida Screen Enclosures as soon as reasonably possible after the issue is discovered.

Warranty requests should include:

- Customer name

- Project address
- Description of the issue
- Approximate date the issue was discovered
- Photographs or videos, when applicable

North Florida Screen Enclosures may inspect the property or affected area before determining whether an issue is covered under this warranty.

If the issue is determined to be covered, North Florida Screen Enclosures will determine the appropriate corrective action, which may include repair or replacement of the affected component.

7. Warranty Limitations

This Limited Warranty applies only to the original customer and original installation at the project address listed above. It is not transferable unless otherwise agreed to in writing by North Florida Screen Enclosures.

North Florida Screen Enclosures' responsibility under this warranty is limited to the repair or replacement of the defective workmanship or covered component. North Florida Screen Enclosures is not responsible for incidental, consequential, or unrelated damages resulting from a warranty claim, to the extent permitted by applicable law.

Nothing in this warranty is intended to limit any rights or remedies that cannot legally be waived under applicable law.

8. Important Notice

A screen enclosure or aluminum structure can be properly designed, engineered, permitted, and installed and still sustain damage from extreme weather or other events outside the contractor's control.

Proper installation and compliance with building codes do not constitute a guarantee against storm, hurricane, wind, impact, or other catastrophic damage.

By accepting completion of the project, the customer acknowledges receipt of this Limited Warranty and understands the exclusions described above.

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Authorized Representative: MICHAEL A CARUSO JR

Signature: *Michael A Caruso Jr*

